



## Downside Primary School

Chaul End Lane, Luton,  
Bedfordshire LU4 8EZ.

**T:** 01582 587160

**E:** dpsadmin@lbc.luton.sch.uk

**W:** downside-primary.co.uk

**Headteacher:** Miss Karen Hooker

02 May 2018

Dear Parent / Guardian,

We have received the following notification from Tucasi SCO regarding changes to the online payment process.

Please be advised that from 30<sup>th</sup> April 2018 any users of Microsoft Windows XP or Microsoft Vista will no longer be able to make payments via the Tucasi Online Payments System which are processed by WorldPay. Unfortunately, users of these operating systems may have to upgrade their systems to be able to make online payments from the 30<sup>th</sup> of April 2018.

This change is being enforced by the PCI DSS (Payment Card Industry Data Security Standard). From the 30<sup>th</sup> June 2018, all websites that accept card payments will no longer allow users of Windows XP and Windows Vista to use their websites. WorldPay are implementing this change on 30<sup>th</sup> April 2018.

While you will be able to access Tucasi SCO, view the content and perform tasks in the normal way, you will receive an error message and payments will fail to process if you attempt to pay online.

Please be aware this is outside the School's control and we apologise for any inconvenience that this may cause. Unfortunately, we will be unable to assist with making payments online using Windows XP & Vista following the 30<sup>th</sup> April 2018.

We will be posting this information on our Twitter feed too, follow @Tucasi for further information, news and updates.

Kind regards,

Iain Spirit  
Head of Operations  
Tucasi Ltd

